Standard Operating Procedure (SOP) for Railways to Ensure Care and Protection of Children in Contact with Railways

2024
(Revised)

Ministry of Railways
Government of India

STANDARD OPERATING PROCEDURE (SOP) FOR RAILWAYS TO ENSURE CARE AND PROTECTION OF CHILDREN IN CONTACT WITH RAILWAYS

In 1989, the United Nations introduced the Convention on the Rights of the Child, setting a global standard for children's rights and portraying children as active rights holders. In response, India enacted the Juvenile Justice (Care and Protection of Children) Act, 2015, amended in 2021.

The Indian Railways frequently come across vulnerable children who are homeless, abandoned, or trafficked for labor, sexual exploitation, and organ trade etc.

To uphold the 'Best Interest of the Child' principle, stakeholders must adhere to the outlined responsibilities in the Juvenile Justice (Care and Protection) Act[1], 2015 (as amended in 2021) during the identification, inquiry, rehabilitation, repatriation, and prosecution processes.

Given the rise of new trafficking methods, collaboration among government agencies, state child rights commissions, inter-governmental institutions like UNICEF, and civil society organizations is crucial.

A revised Standard Operating Procedure has been issued under the Juvenile Justice (Care and Protection) Act for the better care and protection of children in contact with railways. This includes any child[2] on railway premises or trains requiring care and protection but excludes those in conflict with the law, who are covered under different provisions of the Act.

OPERATIVE INSTRUCTIONS TO BE COMPLIED WITH BY RAILWAY/ RAILWAY PROTECTION FORCE (RPF)

To enhance the care and protection of children in contact with the Railways, the following Standard Operating Procedures (SOPs) are issued .

1. Establishment of Child Help Desk/Kiosk/Booth at Stations:

1.1   At selected stations (mutually agreed upon by the Ministry of Railways and the Ministry of Women & Child Development), the Railways will provide a 6x6 feet space for setting up a Child Help Desk/Kiosk/Booth (CHD). This will be managed 24/7 by the respective District Child Protection Units (DCPUs) as per the norms agreed in the MoU[3] between MoR[4] and MoWCD[5]

1.2   For opening CHDs at additional locations proposed by the State/District Administration, approval from the DG/RPF, the Nodal Officer at the Railway Board level, is required.

---

[1] Further referred as Act
[2] As defined in section 2(12) of The Juvenile Justice (Care & Protection) Act, 2015 (amended in 2021)
[3] Memorandum of understanding
[4] Ministry of Railways
[5] Ministry of Women & Child Development

1.3   All facilities as mentioned in the SOP for Child Helpline issued by MoWCD under Mission Vatsalya[6] must be ensured by the District Administration.

1.4   Restroom facilities in the waiting rooms at stations will be made available free of cost to the rescued child and the officials deployed at the CHDs.

1.5   Limited medical facilities, specifically OPD services in the railway health units, will be extended free of cost to the rescued children until they are produced before the Child Welfare Committee (CWC)[7].

1.6   CHDs should be established in prominent, well-lit areas of the station with CCTV coverage where available.

1.7   Every Station Master shall provide appropriate separate space for male & female children rescued till they are produced before CWC.

1.8   The CHD will be staffed round the clock by personnel employed by the District Administration, who will facilitate all matters pertaining to children who are found in contact with the Railways at that station.

1.9   Station Managers/Station Masters/Station Superintendents shall issue identity cards to staff employed at CHDs upon request by the DCPU[8]. The DCPU must provide a police verification report and other relevant documents. Staff removed from service of CHD must surrender their identity cards to the Station Manager/Station Master/Station Superintendent, as ensured by the DCPU.

2. Formation of Child Help Groups (CHG):

2.1   Child Help Groups (CHG) will be established at all stations where Child Help Desks are operational for the care and protection of children.

2.2   The CHG will comprise the Station Manager/Station Master/Station Superintendent, SHO (GRP), Inspector (RPF), Chief Ticket Inspector (CTI), SSE (Works), and a representative of the DCPU. The Station Manager/Station Superintendent/Station Master will be the convener of the CHG, with support from medical officers and/or other officials as needed.

2.3   The CHG will review and monitor child care and protection activities at the station, seeking advice from the CWC to ensure better protection of children.

---

[6] *MoWCD DO No. CW-22/42/2022-CW-II (e-104516) dated 31.03.2023*
[7] *Child Welfare Committee*
[8] *District Child Protection Unit*

3. Procedures for Handling Children Found on Trains or Railway Premises:

3.1 When a child is found on railway premises, the rescuer (RPF, GRP, railway employee, CHD team, or public servant) shall bring the child to the Station Manager/Station Master/Station Superintendent or the CHD team. If the CHD is not functional, the Station Manager/Station Master/Station Superintendent should inform the Inspector RPF and GRP/Police having jurisdiction over the station to provide temporary care and protection until the child is handed over to the nearest functional CHD or CWC and also to the Police Station in jurisdiction of which the parents/guardians/relative of the child live, with the request to locate the parents/guardians/relatives of the child and inform him/her about the child having been found at the railway station. Local DCPU assistance should be sought, if available.

3.2 When a child is found on a train, the TTE[9]/TC[10]/GRP/RPF/rescuer should provide temporary care and protection until the next major station, informing the Station Manager in advance. Upon arrival, the Station Manager will coordinate with the RPF/GRP/CHD team for securing the child. If the CHD is not functional, the procedure outlined in 3.1 should be followed.

4. Record keeping of the rescued Children:

4.1 The Station Manager/Station Master/Station Superintendent at stations with functional Child Help Desks will record details of rescued children in a register using the format in Form - I. Details must be forwarded to the RPF, which will ensure the information is uploaded to the relevant web portal (e.g., Mission Vatsalya Portal of MoWCD).

4.2 The Station Manager/Station Master/Station Superintendent at stations where Child Help Desks is not operational where a child rescued is brought will record details of rescued children in a register using the format in Form - I. The child rescued along with the details must be forwarded to the RPF, which will ensure the procedure outlined in point no. 3.1 and will uploaded to the information of the child rescued on the relevant web portal (e.g., Mission Vatsalya Portal of MoWCD).

5. Information management and emergency contacts:

5.1 The Station Manager/Station Master/Station Superintendent, where Child Help Desks are functional, shall maintain:

(a) Names, addresses, and phone numbers of CWC members.

(b) Lists of NGOs, institutions for children, nearest hospitals with pediatric departments, and state government children's homes, with contact details.

(c) Names of police officers or units notified under Section 31(1)(i) of the Act.

(d) Emergency contact numbers of CWC and JJB with jurisdiction over the station, child welfare officers of GRP/local police/RPF, and other relevant contacts.

---

[9] *Train Ticket Examiner*
[10] *Ticket Collector*

6. Use of Imprest fund for child care:

6.1 Station Managers/Station Masters/Station Superintendents, where Child Help Desks are functional, shall use station imprest funds for meals, medical expenses, photographs of rescued children, and incidental expenses for producing children before the CWC. The CHG will review the allocation and usage of imprest funds in bimonthly meetings.

6.2 At stations without functional Child Help Desks, the Inspector/RPF shall have imprest funds for meals, medical expenses, and transporting children to the nearest CHD or CWC.

7. Technology for Identifying and Reuniting Rescued Children:

7.1 Efforts shall be made by CHG/CWC (as the case may be) to identify the rescued children using fingerprint or iris scans at the nearest Aadhar Centre.

7.2 Tools provided by the National Crime Record Bureau (NCRB), such as UNIFY and missing person search features on the digital police portal, shall be used by RPF/GRP for identifying the rescued children.

7.3 Immediate announcements shall be made using the Public Address system at the station where the child was found to aid in reuniting the child with their parents or guardians.

8. Production of rescued child before CWC:

8.1 Once the Station Manager/Station Master/Station Superintendent records the child's details, the child will be handed over to the RPF/GRP, who will then transfer the child to the CHD staff for production before the CWC without delay. Imprest available with SM/RPF shall be used to meet the expenses towards transportation of the rescued child for production before CWC.

8.2 If a CHD is not available, the procedures outlined in section 3 will be followed, ensuring the child is produced before the CWC without unnecessary delay.

8.3 Under no circumstances should the child be handed over directly to the parent, guardian, or fit person without CWC's approval.

8.4 For rescued girl children, female RPF constables will provide security. If unavailable, female GRP constables or female railway employees shall be deputed for this purpose. The Station Manager/Station Master/Station Superintendent will endorse any available female staff for this responsibility.

8.5 Any articles found with the child shall be listed and kept in the safe custody of the RPF. These will be forwarded to the CWC along with the child, and an inventory copy will be pasted in the register maintained by the Station Manager/Station Master/Station Superintendent.

9. Responsibilities of Jurisdictional Inspector/RPF:

9.1 Inspectors/RPF in charge of stations without functional Child Help Desks shall ensure rescued children receive necessary amenities until they are handed over to the nearest functional CHD or CWC.

9.2 Local authorities (Station Managers/Station Masters/Station Superintendents, RPF, and GRP officers) should work in close coordination to enforce child protection measures, including –

   (i) Briefing GRP/RPF personnel on child protection issues during regular meetings.

   (ii) Creating awareness among stakeholders.

   (iii) Ensuring child protection measures at platforms.

   (iv) Ensuring the production of rescued children to CHDs and subsequently to the CWC.

   (v) Discharging roles under the Juvenile Justice Act for SJPU[11].

   (vi) Verifying information provided by the rescued children.

   (vii) Providing child-friendly corners at RPF and GRP stations and appointing child welfare police officers (GRP).

   (viii) Gathering information on rescued children/ trafficked children/vulnerable children by interacting with station staff, vendors, and NGOs, and utilizing open-source intelligence from media sources.

10. Duties of on board Train Escorting Staff, Train Ticket Examiner (TTE) and Ticket Collector (TC), Coach attendants, OBHS staff etc.:

10.1 On board staff should remain vigilant for indicators suggesting children in need of care & protection:

   (a) Groups of children boarding the train.

   (b) Four to five children accompanied by one or two adults.

   (c) Unaccompanied children.

   (d) Children without tickets or providing inconsistent information about their destination.

   (e) Children frequently moving between compartments.

   (f) Children not allowed to communicate with others.

---

[11] *Special Juvenile Police Unit*

(g)   Maintain discreet surveillance on suspected children or groups of children travelling with or without adult members. If identified as trafficked, abused, destitute, abandoned, lost, or exploited, consult with the TTE on board and take necessary action to protect the child/children.

10.2   Upon identifying any of the above situations, the onboard staff TTE/TC/Coach attendants/OBHS staff etc. shall:

(a)   Approach the child/children and inquire about their address and destination in a friendly, non-intimidating manner.

(b)   Determine if the child/children need assistance.

(c)   Inform GRP/RPF if the child/children appear to be runaway, abandoned, or trafficked. Hand over the child/children to GRP/RPF personnel, who will ensure their safety until the next designated station and transfer them to the CHD, DCPU or CWC adopting legal formalities.

10.3   Engage with the child/children in a friendly, non-threatening, and non-intimidating manner associating passenger/onboard railway staff.

10.4   Identify if the child has any medical conditions/attentions required i.e. injuries etc.

10.5   Ask for the food, if the child is hungry.

10.6   Try to obtain address of the rescued child.

10.7   Record detailed information about the child/children, including name, age, parent/guardian/relative contact details (if readily given by the child), boarding and destination stations, ticket information, etc.

10.8   Notify the Station Superintendent (SS)/Station Master (SM)/Station Director (SD), GRP, and RPF at the next major station where the train stops via the 139, 112, 1098 Helpline /Security Control Room or other sources. Ensure the child/children are received on the platform and presented to the SM/SS or Child Help Group members at that station.

11. Training and Sensitization:

11.1   Incorporate training and sensitization programs on child rights and protection into all training programs at Zonal and Divisional levels for railway employees, including RPF/GRP officials.

11.2   Include relevant child protection legislation, such as the Juvenile Justice (Care & Protection) Act, 2015 (amended in 2021), and the Protection of Children from Sexual Offences Act, 2012, in the curriculum of initial and refresher courses for RPF/GRP and Railway Training Institutions.

11.3   Conduct special training programs/workshops in collaboration with the Ministry of Women and Child Development, NHRC, NCPCR, NIPCCD, UNICEF, and other

relevant institutions to address specific issues like child trafficking, abuse, and exploitation.

11.4 Incorporate sessions on child protection in training academies' curricula for entry-level and refresher courses for railway officials.

11.5 Standardize training content by using empanelled resource persons/organizations, including those managing Child Help Desks (CHDs), based on pre-determined content.

11.6 Develop an online training course, lasting 1-2 hours, by JR RPF Academy, available through its website. Generate a training certificate upon completion.

12. Awareness Generation and Preventive Strategies:

12.1 Display information at major railway stations indicating the location of Child Help Desks and details of CWC members.

12.2 Monitor vulnerable migrant families and their children travelling by rail and educate them regarding action to be taken if the child is found missing/lost.

12.3 Announce through public address systems and RDNs[12] at stations information about child protection services, including the location of Child Help Desks and the emergency contact numbers.

12.4 Enable CHD teams to conduct outreach and awareness activities within railway premises, including halting trains, with facilitation by Station Manager/Station Master/Station Supdt. without needing special permissions.

13. Coordinating Officers at Division, Zone & Ministry of Railways:

13.1 The Director General of Railway Protection Force will be the Nodal Officer at the Railway Board level, assisted by EDPM, IG/HQ, and ED/CE(G).

13.2 In zones and divisions, the Nodal Officers will be as per the enclosed list circulated vide RB letter no. 2023/Sec(Cr.)/45/26 dtd. 31.05.2023 for the respective districts & states mentioned against their names enclosed as Annexure – A (for Districts) & B (for States).

14. Monitoring of activities:

14.1 Station Manager/Station Master/Station Supdt. will convene the CHG meeting bimonthly or more frequently when required. Minutes will be submitted to ADRM and will also be shared with the Sr.DSC, and Sr.DCM using Form-II.

14.2 ADRMs will conduct meetings half yearly involving each CHD of their division to review SOP implementation, to be attended by Sr.DSC, Sr.DCM, Sr.DPO/DPO, and Sr.DEN (Co). Minutes will be submitted to AGM.

---

[12] *Rail Display Network*

14.3. AGMs will conduct half yearly review meetings on SOP implementation, to be attended by ADRMs, PCSC, PCCM, and PCE.

- Sd -
(Renu Sharma)
Principal Executive Director
Industrial Relation

- Sd -
(Shivendra Shukla)
Executive Director
Passenger Market

- Sd -
(Ajit Kumar Jha)
Executive Director
Civil Engg. (G.)

- Sd -
(Sarvapriya Mayank)
Inspector General
Head Quarter/RPF

******

REPORT TO BE MADE WITH REGARD TO RESCUED CHILD BY SM/SS
(Register to be maintained on same format)

ZONE ……………………..   DIVISION……………………   STATION………………………

1. The details of the child rescued
   - (i) Name (if any)
   - (ii) Age (stated age/age based on appearance) ……………
   - (iii) Sex …………
   - (iv) Identity mark/s…………………………………………
   - (v) Language used by the child………………………..
   - (vi) Aadhar details or other verifiable document details found with the child
   - (vii) Photograph (one front pose & both side pose)

3. Details of parents / guardians (if available):
   - (i) Name (relation)…………………………………
   - (ii) Age………………………………..
   - (iii) Address…………………………………
   - (iv) Contact number………………………
   - (v) Occupation…………………………………

4. Place where the child was found (if in train provide full details i.e. train no. date, coach no. etc.)…………………………….

5. The details of the person (if any) with whom the child was found:
   - i. Name ………………………
   - ii. Age…………………………..
   - iii. Address…………………………….
   - iv. Contact number………………………
   - v. Occupation………………………..

6. Circumstances under which the child was found……………………….
7. Allegation by the child of any offence/ abuse committed on the child in any manner……………
8. Physical/Health condition of the child……………………………………………..
9. Belongings of the child at the time rescue (enclose list)……………………………..
10. Date and Time at which the child was forwarded to CHD/CWC and by whom……………
11. Immediate efforts made to trace family of the child ………………………………..
12. Medical treatment, if provided to the child ………………………..
13. Whether police has been informed ……………………………………………
14. Details of the CWC to whom forwarded –

Diary Entry No………………………..
Produced before the Child Welfare Committee……………………………………….
Date of production………………………. Time of production……………………..
Place of production…………………………………
Order of CWC ………………………………………..

<div align="right">

Signature of SM/SS

</div>

Copy to : Inspector/RPF Post …………………….. for info. And necessary action

Details uploaded on the website …………………………….
<div align="right">**(signature of Post Commander) with date & time of uploading**</div>

Form II -

Format of Monthly Review Report of convener of **Child Help Group** to be submitted to ADRM.

Sl. No	Case. No Brief Details of child with rescue date/time/place/ Rescuer/ circumstances, etc.	Division/ Station	Contact phone Nos. Railway & BSNL	Date & Time of producing the child/children to the CHD	Details of expenditure incurred from imprest for taking care of the Child

****

List of ADRMs or a suitable officer nominated by DRM for implementation of SOP of Railways at District level and coordinating with concerned District Child Protection Units (DCPU)

Zone	Division	District
WR	BCT	Mumbai, Thane, Palghar, Valsad, Navsari, Surat, Vyara, Nandurbar
	BRC	Anand, Kheda, Bharuch, Surat, Vadodara, Narmada, Arwali, Chhota Udaipur, Alirajpur, Panchamahal, Mahisagar
	ADI	Ahmedabad, Gandhinagar, Meshana, Banaskantha, Katch, , Patan, Morabi
	RTM	Dewas, Jhabua, Neemuch, Ujjain, Barwani, Indore, Khargone, Mandsaur, Ratlam, Dhar, Alirajpur, Banswara, Pratapgarh, Dahod
	RJT	Morbi, Rajkot, Dev Bhumi Dwarka
	BVP	Botad, Surendranagar, Bhavanagar, Amreli, Junagadh, Gir-Somnath, Porabandar, Jamanagar
SR	MAS	Chennai, Thiruvallur, Chengalpattu, Kanchipuram, Vellore, Tirupattur, Ranipet, Viluppuram
	MDU	Madurai, Dindigul, Ramanathapuram, Sivaganga, Virudhunagar, Tuticorin, Tirunelveli, Theni, Tenkasi, Coimbatore, Trichy(TN)
	TPJ	Tiruchchirappalli, Perambalur, Ariyalur, Pudukkottai, Thanjavur, Thiruvarur, Nagappattinam, Villupuram, Tiruvannamalai, Mayiladuthurai, Karaikal (Union Territory of Puducherry)
	PGT	Dakshina Kannada (KA), Kasaragod, Kannur, Wayanad, Kozhikkode, Malappuram, Palaghat(KL)
	TVC	Thrissur, Ernakulam, Kottayam, Idukki, Alappuzha, Pathanamthitta, Kollam & Thiruvananthapuram (KL) Kanyakumari (TN)
	SA	Dharmapuri, Krishnagiri, Salem, Erode, Karur, Tiruppur, Tiruchirappalli, Nilgiri, Namakkal, Kallakurchi, Cuddalore
SCR	SC	Bhadradri Kothagudem, Hanumakonda, Hyderabad, Jagtial, Jangoan, Jayashankar Bhoopaalpally, Karimnagar, Khammam, Komaram Bheem Asifabad, Mahabubabad, Mancherial, Medchal-Malkajgiri, Mulug, Peddapalli, Rajanna siricilla, Sangareddy, Vikarabad, Warangal, Yadadri Bhuvanagiri, Bidar, Kalaburagi, Chandrapur, Latur, Beed
	HYB	Manded, Nirmal, Nizamabad, Kamareddy, Siddipet, Medak, Hydrabad, Mehboobnagar, Rangareddy, Vanapartry, Joyulamba Gadwal, Karnool
	GTL	Anantapur, Sri Satya Sai Puttaparhi, Kurnool, Nandyal, Kadapa, Annamayya, Chittoor, Tirupati, Narayanpet, Raichur, Yadgir, Bellari, Kalburgi
	BZA	Anakapalli, Alluri Seetharama Raju, B.R.Ambedkar Konaseema, Kakinada, East Godavari, West Godavari, Eluru, Krishna, NTR, Guntur, Bapatla, SPSR Nellore
	NED	Akola, Washim, Hingoli, Khandwa, Nanded, Parbhani, Jalna, Aurangabad, Adilabad, Yeotmal, Amravati
	GNT	YadadriBhavnagiri, Suryapet, Nalgonda, Palanadu, Prakasam
CR	BB	Pune, Raigarh
	BSL	Nashik, Dhule, Jalgav, Buldhana, Yavatmal, Burhanpur, Khndva
	SUR	Solapur, Ahmednagar, Dharashiv (Usmanabad), Sangli
	NGP	Nagpur, Wardha, Chandarpur, Baitul, Chindvada, Narmdapuram
	PA	Satara, Sangali, Kolhapur

NFR	**LMG**	Kamrup(Metro), Kamrup(Rural),Morigaon, Nagaon, Hoaji,Karbi Anglong, DimaHasao, Cachar, Karimganj, Hailakandi, Dalai, West Tripura, South Tripura, Khowai, Sipajila, Gomti, Unakoti, Dimapur , Chumukdima, Jiribum, Kolaship
	KIR	Katihar, Purnia, Arariya, Kishanganj, Jalpaiguri, North Dinagpur, South Dinagpur, Darjeeling
	TSK	Golaghat, Jorhat, Sibasagar, Charaideo, Dirbrugarh, Tinsukia, Dhemaji
	APDJ	Alipurduar, Coochbehar, Kokrajhar,Chirang,Dhubri
	RNY	Vishwanath Chariali, Barpeta, Bongaigaon, Nalbari, Lakhimpur, Goalpara, Kaprup (Metro), Kaprup (Rural), Udalguri, Sonitpur, Baksa,Papumpara
NWR	**AII**	Ajmer, Bhilwara, Udaipur, Chittorgarh, Dungarpur, Pali, Sirohi, Rajsamand, Sabarkantha
	BKN	Bikaner, Chruru, Shriganganagar, Hanumangarh, Hisar, Bhiwani, Rewari, Mahendragarh, Sirsa,Charkhidadri, Bhatinda
	JP	Jaipur, Alwar, Dausa, Tonk, Swaimadhopur, Sikar, Churu, Jhunjhunu
	JU	Jodhpur, Nagour, Jalour, Badmer, Jaisalmer,
SWR	**Hubballi**	Dharward, Gadag, Vijayapura, Belagavi
	Bengaluru	Bengaluru City, Mandya, Kollar
	Mysuru	Mysuru, Hasan, Davangere, Shivmoga town
SECR	**BSP**	Bilaspur, Korba, Raigarh, Janjgir-Champa, Mungeli, Gaurela-Pendra-Marwahi, Shakti, Koriya, Manendragarh-Chirmiri-Bharatpur, Surajpur, Surguja
	Raipur	Baloda Bazar, Raipur, Durg, Kanker, Balod
	Nagpur	Bhandara, Gadchiroli, Gondia, Balaghat, Mandla, Chindwara, Shivani
ER	**HWH**	Howrah, Purbi Burdwan, Hoogly, Murshidabad, Nadia, Birbhum, Pakur
	SDAH	Kolkata, North 24 Paraganas, South 24 Parganas
	ASN	Pacshim Burdwan, Purva Burdwan, Giridih, Jamtara, Deoghar, Dumka, Jamui
	MLDT	Malda, Sahibganj, Godda, Bhagalpur, Banka, Munger
ECR	**SON**	Chapra, Vaishali, Muzaffarpur, Samastipur, Begusarai, Khagaria
	SPJ	Motihari (East Champaran),Betiya(West Champaran), Madhubani, Darbhanga, Saharsa, Madhepura, Araria, Purnea, Sitamadhi
	DHN	Sonebhadra, Singarauli, Koderma, Dhanbad, Hazaibag, Bokaro, Ramgarh,Latehar, Palamau, Garhara, Chetra
	DNR	Buxar, Bhojpur, Patna, Lakhisarai, Nawada, Shekhpura, Jehanabad, Nalanda, Ghazipur
	DDU	Chandauli, Kaimur, Rohtas, Bhojpur(Ara), Aurangabad, Gaya, Palamu
SER	**ADRA**	West Midnapore, Bankura, Purulia
	CKP	East Singhbhum,West Singhbhum, Saraikela, Sundragarh, Jharsuguda
	KGP	Purbamednipur, Paschim Medinipur, Mayurbhanj, Balashure
	RNC	Ranchi, Lohardaga, Gumla, Simdega, Khunti, Latehar, Rangwah
ECoR	**KUR**	Bhadrak, Keonjhar, JJPUR, Jagatshingpur, Cuttack, Khurda, Dhenkanal, Puri, Ganjan, Srikakulam, Angul, Kendrapara, Nayagarh
	SBP	Sambalpur, Bargarh, Balangir, Sonepur, Kalahandi, Rayagada, Nuapara, Mahasamund
	WAT	Koraput, Vizianagaram, Visakhapatnam, Bastar, Dantewada
NR	**DLI Divi**	Gurgaon, Rohtak, Jhajhar, Kurkhstra, Karnal, Panipat, Sonipat, Jind, Kaithal, Fetehabad, Faridabad, Palwal, Gaziabad, Muzafarnagar, Shamli, Baghpat, Saharanpur, North West Delhi, South Delhi, North East Delhi, East Delhi, Central Delhi, South West Delhi, West Delhi, North Delhi, Sangrur, Mansa

	Ambala	Panchkula, Ambala, Yamunanagar
	Firozpur	Hoshiyarpur, Gurdashpur, Kapurthala, Moga, Tarantaran, Shrimukhteshwar Sahib, Nawanshahr, Kathua, Jammu, Udhampur, Kangra, Hamirpur, Mandi, Baramulla, Anantnag, Budgam, ShriNagar, Shopian, Kulgam, Pulwama, Ganderbal, Kupwara, Bandipure
	LKO	Unnao, Sultanpur, Sant Ravidas Nagar, Raibareli, Pratapgarh, lucknwo, Jaunpur,Faizabad, Barabanki, Amethi, Ambedkar Nagar
	MB	Dehradun, Pauri Garhwal, Haridwar, Meerut, Hapur, Amroha, Bijnor, Moradabad, Sambhal, Rampur, Bareli, Bulanshar, Alligarh, Shahjahanpur, Sitapur, Hardoi
NCR	Prayagraj	Prayagraj, Mirzapur, Fatehpur, Kanpur Nagar, Oraiya, Etawah, Firozabad, Hathras, Aligarh, Khurja, Gautam Budh Nagar
NCR	Jhansi	Banda, Jaloon, Jhansi, lalitpur, Mahoba, Gwalior, Muraina, Chatarpur, Bhind, Chitrakoot
	Agra	Agra, Mathura, Dholpur
WCR	BPL	Bhopal, Sehore, Raisen, Vidisha, Sagar, Ashok Nagar, Guna, Shivpuri, Byavara Rajgarh, Shajapur, Harda
WCR	JBP	Narmadapuram, Jabalpur, Katni, Satna, Rewa, Damoh, Panna, Umariya, Shahdol , Sidhi
	KOTA	Bharatpur, Karoli, Sawai Madhopur, Tonk, Boondi, Kota, Bhilwara, Baran, Jhalawad, Matura, Mandsour
NER	Izzatnagar	Kannauj, Kanpur Dehat, Kashganj, Farrukabad, Etah, Budaun, Bareilly, Pilibhit, Champawat, Nanital, Udhamsingh Nagar, ,
NER	Lucknow	Gorakhpur, Maharajganj, Basti, Sant Kabir Nagar, Sidharthnagar, Balrampur, Bahraich, Shravasti, Gonda, Ayodhya, Lakhimpur Khiri
	Varansi	Bhadohi, Varanasi, Gazipur, Balia, Azamgarh, Mau, Devariya, Khushinagar, Siwan, Saran, Gopalganj
KRCL	RTN	Sindhudurg, Ratnagiri, Raigadh
KRCL	KR	North Goa, South Goa, Uttar Kannada, Udupi, Dakshina Kannada

List of AGMs of the concerned Zonal Railways authorised for implementation of SOP of Railways at State/UTs and corresponding with concerned State Child Protection Society (SCPS)

Sr.No.	Name of zones	Name of States
1	CR	Maharashtra
2	ER	West Bengal
3	ECR	Bihar, Jharkhand
4	ECoR	Odisha
5	NR	Haryana, Himachal Pradesh, Punjab, Uttarakhand, Chandigarh, Delhi, Jammu & Kashmir
6	NER	Uttar Pradesh
7	NFR	Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim, Tripura
8	NWR	Rajasthan
9	SR	Kerala, Tamilnadu, Puducherry
10	SCR	Andhra Pradesh, Telangana
11	SECR	Chhattisgarh
12	SWR	Karnataka
13	WR	Gujarat
14	WCR	Madhya Pradesh
15	SER	Jharkhand
16	KRCL	Goa